

## UBL Funds SMS Keywords

Access your account details on your mobile phone. Just send an sms to 8258 from your registered mobile number and experience the freedom!

To get the Current Value of your investments, sms VALUE <space>10-digit Customer ID Example: VALUE 00012345-1

To check your Profile details available in our records, sms PROFILE <space>10-digit Customer ID

o get the Latest Fund Prices, sms NAV

To check your Bank Accounts available in our records, sms NK <space>10-digit Customer ID

To view the Number of Units currently held in your account, sms UNITS <space>10-digit Customer ID

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To check your Current Zakat status, sms ZAKAT <space>10-digit Customer ID

To see your Account Type, i.e. Single or Joint, sms YPE<space>10-digit Customer ID

How to make Redemption Transactions via SMS:

Step 1: Type the following SMS and send to 8258: MRED<space>10-digit Customer ID<space>Fund/Plan short name<space>Amount or % to be redeemed <space> Mode of Payment<space>4-digit T-PIN Example: MRED 00001234-1 ULPF 100% Online 1234 Step 2: Select your bank (if any) in which to transfer the unds Step 3: Confirm your transaction

# UBL Funds Transaction Tracking

## UBL Funds Mobile Transact

### How to make Conversion Transactions, moving funds from one fund to another, via SMS:

Step 1: Type the following SMS and send to 8258: MCON<space>10-digit Customer ID<space>Fund/Plan short name to be converted out from<space>Fund/Plan short name to be converted into<space>Amount or % to be converted<space>4-digit T-PIN Example: MCON 00001234-1 ULPF USF 10000 1234 Step 2: Confirm your transaction

Note: To generate 4-digit T-PIN, sms REG and send to 8258. Your UBL Funds Tele-Transact PIN can also be used for Mobile-Transact This service is not available for 'jointly operated accounts' or 'Institutional' clients.

How to keep track of your account transactions on-the-go

Simply sms TRACK<space>10-digit Customer ID <space> Reference Number and send it to 8258 from your mobile to track the status of all your purchases and redemptions. Example: TRACK 00024135-1 201506010267

Note: After every transaction, you will receive a system-generated SMS carrying the transaction reference number which can be used to keep track of your investment.

How to use our SMART Mobile Calculators via SMS to find out how you can achieve your Financial Goals:

Retirement Savings Calculator For Retirement Savings Calculator, sms RCAL to 8258 Answer the received questions to find out how much your monthly savings will be worth in the future.

### Smart Savings Calculator

For Smart Savings Calculator, sms SSCAL to 8258 Answer the received questions to find out how much you need to save for your future goals.

### College Savings Calculator

For College Savings Calculator, sms CSCAL to 8258 Answer the received questions to find out how much you need to save monthly to meet your college expenses.

## UBI Funds Tele Transact

Make Redemption or Conversion transactions with a phone call!

- Step 1: Call 0800-00026 from your registered number Step 2: Verify your details
- Step 3: Generate or verify your Transaction PIN to ensure security
- Step 4: Make your Redemption or Conversion request
- To enable this service you need to register by calling 0800 00026 or sms REG to 8258

Please note: This service is not available for 'jointly operated accounts' or 'institutional' clients.

How to eliminate the hassle of filling out a Physical SRF (Service Request Form)

Step 1: Call 0800-00026 from your registered number Step 2: Verify your details Step 3: Request a Profile Update

Telephonic Profile Update process will be completed within two business days. For details, sms INFO to 8258.

Please note: This service is not available for 'jointly operated accounts' or 'institutional' clients.